Activating the Family Portal

Frequently Asked Questions

I have multiple students at the school? Can I have one account for all of them?

> Yes! You will first need to get an activation code for each student. After that you will follow these steps for each code. Once a password has been created for the first student, you will not need to create another one. After each student has been activated to your account, you can toggle between them once you are logged in.
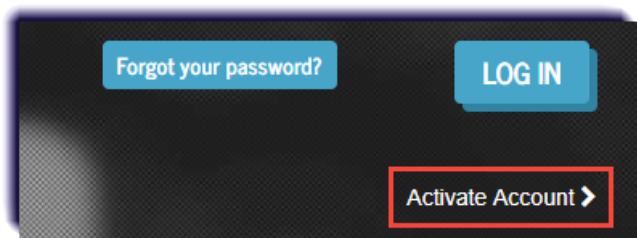
Use this page if you have been enabled by an administrator or educator to view your child's progress.

> **BEFORE YOU MOVE ON...**
> An educator or administrator should provide you, as the parent/guardian, with the activation code and the email that he/she put into the account.
>
> Due to FERPA regulations, Edgenuity will not release the activation code in an email or phone call. An educator or administrator must provide this information to the parent in order to complete this registration process.

1. You will receive an email notification stating you have been given access to your child's account. Click the link in the email to begin the registration process.
2. Click **Activate Account**.

> **CAUTION!**
> Do not fill out the email and password boxes, just click **Activate Account**.

3. Enter the email address and activation code provided by the educator or administrator, then click **Continue**.

Activate a Student

EMAIL ADDRESS

ACTIVATION CODE

‹ Return to Log In   CONTINUE »

4. Determine a password and recovery question for the account. The security question and answer will help recover the account in case it gets locked. Click **Continue**.

Activate Account

PASSWORD

CONFIRM PASSWORD

SECURITY QUESTION

SECURITY ANSWER

‹ Return to Log In   CONTINUE »

5. Once activated, you can log in using the email address and the newly created password. The site is: https://learn.edgenuity.com/family/. Click **Log In**.

Family Login

EMAIL ADDRESS

PASSWORD

Forgot your password?   LOG IN

6. Select the Timezone. Click **Save**.

Select Timezone

We have detected that you haven't set your timezone yet. Please select your timezone from the list below.

Arizona ▼

Save

7. Upon log in, you can view basic information about the student, as well as information explaining the different reports available.

| STUDENT | SCHOOL | |
| Nitara Singh | CRYSTAL RIVER MIDDLE SCHOOL | SELECT STUDENT |

RECENT ACCESS — TIME THIS WEEK — ACTIVITIES
6/15/2018 5:40:19 PM — None — None

ATTENDANCE LOG   PROGRESS REPORT

Welcome to Edgenuity Family Portal!

Here is a quick run through of all the features available to you.

Student Snapshot
Above is a summarized view of your current student. If you are linked to multiple students, you can change which student you are viewing at any time by clicking on the "Select Student" menu. The student's name and school is displayed as well as their most recent access time, their total seat-time for the current week, and the number of activities completed during that week.

Student Reports
When viewing reports, you will be shown results for the currently selected student.

Attendance Log
View active time, idle time, and number of activities completed between any two given dates. Results are grouped by week > day > course.

Progress Report
View detailed information for each course, including: course completed (%), overall grade (%), grade weight, as well as course start and target dates.

INFORMATION

Do you have more than one student? You will need to request an activation code for each child, then repeat all the steps on this page. A password will only need to be created with the first child, any child thereafter, creating a password will not be required.

Once the additional student(s) has been added, you can toggle between them using the select student feature on the top right.

SELECT STUDENT